



Job Description

極度乾燥(しなさい)
Superdry®Careers

Junior Production Merchandiser – Cheltenham

The Role

Superdry is a genuine British success story that has grown to an annual turnover of £872m, with our brand already worth £1.6bn in total global consumer sales. We are a multichannel operator with well-developed and highly successful retail, ecommerce, wholesale and franchise businesses and customers in virtually every country in the world. We are well on our way to achieving our goal of becoming a global digital brand.

In this role you will manage and execute the accurate buy placement and on time delivery of multi-product bulk through meticulous critical path and supplier management in line with key business objectives.

You will

- Understand the requirements of the supplier manual and proactively instill ways of best practice into ways of working with the global supply base
- Be clear on the wider department's key deliverables and how these translate into your POD's priorities and expectations
- Understand category on time in full (OTIF) measures, and steps I need to take to drive improvement
- Create and maintain supplier critical paths ensuring all data is completed accurately and on time
- Analyse delay potential, negotiate dates with suppliers and escalate any significant risk to OTIF to the Lead Production Merchandiser
- Arrange and lead supplier meetings and conference calls regularly, discussing any risk to delivery, and sharing clear, concise meeting actions to all attendees
- Ensure our internal systems (Styleman, Siv and PLM) are all updated with the latest, most accurate information and track any delays with appropriate freight mode changes and communicate to suppliers
- Negotiate discounts, surcharges and air freight penalties with suppliers to achieve the best outcome for the business.
- Chase and monitor the sending of all production samples and work with Quality and Technical to prioritise their workload, de-risking any potential impact to OTIF
- Negotiate with suppliers on bulk shortages to ensure they are replenished or appropriate debits are applied
- Clearly communicate any ex-factory dates or surcharges outside of the permitted delivery windows or lead times to my Lead Production Merchandiser to review
- Place buys in a timely manner and negotiate handover dates and MOQ's based on the business requirements outlined by my line manager
- Analyse and understand supplier capacities and ensure that the handover dates quoted to me are achievable/realistic and adhere to the capacity parameters set by the Global Production Manager
- Manipulate multiple production orders to phase deliveries sensibly
- Help to raise purchase orders within your category pod in line with agreed SLA's
- Link key account sales orders to purchase orders and refer any issues to the wider business
- Issue suppliers with warehouse splits and ensure the supplier understands these changes.
- Ensure that suppliers submit correct documentation to support the organic cotton program and escalate to the Lead Production Merchandiser and Sustainability Manager when this is not being adhered to
- Update the Wholesale Sales Pack with relevant code/colour changes and update the wider business
- Ensure the supplier has made SIV bookings in a timely manner and ensure all bookings are approved on time
- Set-up your own reporting on SIV and analyse the data so this data can be utilised to report back to relevant



Job Description

極度乾燥(しなさい)
Superdry®Careers

stakeholders

- Chase the supplier to ensure that PO's handover on time and imposed relevant penalties when this is not achieved
- Monitor the exceptions report and ensure all relevant lines are closed or re-timed on Styleman
- Run relevant PO checks to ensure prices, accounts and warehouses are correct and confirmed
- Provide support to the Production Administrator's and ensured they are clear on the priorities set by the Lead Production Merchandiser
- Take on projects that mould process alignment and system optimisation outside of my day to day role

You are

- Someone who possesses strong skills in; organisation, prioritisation, time management, communication and relationship building
- Able to cope with the pressures of working in a fast-paced environment
- Accountable for your own category area
- Numerical and analytical
- Someone who can work independently and as part of a team
- A good communicator with an enthusiastic and engaging manner
- A solution focused problem solver
- Someone with a clear understanding of the production process and the critical path of a garment from production to arriving in store
- Commercial acumen and understanding of our customers' needs
- Experienced using Microsoft Office – intermediate to advance Excel preferable
- Educated to degree level, a fashion related degree preferred

Working for Superdry has never been so rewarding...

- Everyone receives a generous salary, pension contributions, life assurance and 25 days holiday
- Unrivalled range of Learning & Development programmes
- Eligibility to join our Share Save initiatives
- Amazing staff discount, 50% online and in store, plus an on-site staff shop and subsidised cafe
- A range of team and company-wide social events
- Discounted gym membership, cycle to work scheme, wellbeing services and much, much more