



# Job Description

極度乾燥(しなさい)  
**Superdry®**Careers

## Credit Controller – Cheltenham

### The Role

Superdry is a genuine British success story that has grown to an annual turnover of £872m, with our brand already worth £1.6bn in total global consumer sales. We are a multichannel operator with well-developed and highly successful retail, ecommerce, wholesale and franchise businesses and customers in virtually every country in the world. We are well on our way to achieving our goal of becoming a global digital brand.

We are currently looking for a Credit Controller to work in our Cheltenham Head Office. Reporting to our Credit Control Manager, you will be responsible for the proactive management of debt and credit activities for a number of customers across one or more worldwide territories.

The ideal candidate will have proven Credit Control experience, be an excellent communicator, highly organised with strong negotiation skills and IT literate in Excel with an excellent eye for detail. You will need to be able to work under pressure and have a strong sense of team.

### You will

- Chase debt by telephone and email with the aim of reducing debtor days
- Ensure that payments are allocated correctly and accounts fully reconciled
- Liaise with other areas of the business, particularly wholesale to resolve outstanding queries
- Build strong and credible working relationships with customers
- Input into month end reporting and account reconciliations
- Investigate and resolve queries relating to non-payment of invoices
- Work to agreed collections targets and in line with the overall team deliverable
- Be pro-active with reviewing and managing customer credit limits
- Assist with other ad-hoc Finance tasks as required

### You are

- Experienced in Credit Control
- An excellent negotiator and have great communication skills
- Flexible, have good commercial awareness and have the ability to think outside the box
- Customer focused and have experience of managing customers
- Not afraid to have challenging conversations in order to best effect the collection of debt
- Dedicated with a strong work ethic
- Highly results focused with a track record of working to and achieving targets
- Able to use your initiative and have a pragmatic approach to problem solving
- Able to work alone, as part of a team and across the different teams
- Comfortable working in excel
- Able to demonstrate a pro-active approach and focus on continuous improvement

### Working for Superdry has never been so rewarding...

- Everyone receives a generous salary, pension contributions, life assurance and 25 days holiday
- Unrivalled range of Learning & Development programmes
- Eligibility to join our Share Save initiatives
- Amazing staff discount, 50% online and in store, plus an on-site staff shop and subsidised cafe
- A range of team and company-wide social events
- Discounted gym membership, cycle to work scheme, wellbeing services and much, much more