



Job Description

極度乾燥(しなさい)
Superdry®Careers

Senior Technical Specialist (Networks) – Cheltenham

Superdry is a genuine British success story that has grown to an annual turnover of £872m, with our brand already worth £1.6bn in total global consumer sales. We are a multichannel operator with well-developed and highly successful retail, ecommerce, wholesale and franchise businesses and customers in virtually every country in the world. We are well on our way to achieving our goal of becoming a global digital brand

The Role

The purpose of the role is to support and maintain the Superdry data/voice technical infrastructure environment, for both our stores and offices globally. This includes but is not limited to the following areas of infrastructure technology: data networks (WAN and LAN), switches/firewalls, voice networks, servers and general server software (e.g. operating systems/backup/anti-virus) and the associated security aspects pertaining to these areas. The role is based at the Superdry Head Quarters in Cheltenham, but travel to offices/stores (globally) may be required from time to time.

You will

- Provide a robust 3rd line incident management/support response service
- Maintain a robust, reliable and secure fully functional global infrastructure environment
- Act as network architect for both local and wide area networks
- Act as design authority for network implementations (using 3rd parties to validate as required)
- Maximize system availability via proactive monitoring and performance trending
- Ensure networks are designed, installed and managed based on best practice security measures
- Work with and manage 3rd parties involved with supporting core systems/services
- Provide guidance/support and assistance to colleagues both within and outside of the team
- Act as Technical Lead/Project Manager for complex system implementations
- Provide input into the technical roadmap for Superdry
- Provide detailed documentation for all new changes and implementations
- Continually strive to apply best practice working methods within the department
- Be able to fully embrace and promote change, adopting working styles as required
- Be an effective senior ambassador for the Technical Services team and wider IT department
- Promote a positive friendly collaborative working environment
- Provide 24/7 support as part of a team rota
- Perform other duties as may be required

You are

- From a 3rd line network engineering role, with at least 5 years demonstrable experience
- Customer focused, ensuring technical delivery enhances not hinders the customer experience
- Keen to learn and promote new technologies/solutions to drive IT innovation
- Willing to learn new skills outside of your comfort zone
- Experienced in the following areas;
 - VRRP/HSRP
 - Dynamic routing OSPF/BGP
 - IPSEC VPN
 - EMCP/LACP
 - 801.x authentication



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- Experience in firewalls
- Layer 4 rules
- Routing
- Failover mechanisms
- VMware 6.5+
- Security hardening via Vulnerability/Pen tools
- Large storage system
- Fibre Channel storage networks
- HPE hardware for both storage and server/blade
- Ruckus Wireless/Switching and Meraki Wireless
- Riverbed WAN Acceleration technologies

Working for Superdry has never been so rewarding...

- Everyone receives a generous salary, pension contributions, life assurance
- 25 days holiday plus an extra day to celebrate your birthday
- Unrivalled range of Learning & Development programmes
- Eligibility to join our Share Save initiatives
- Amazing staff discount, 50% online and in store, plus an on-site staff shop and subsidised cafe
- A range of team and company-wide social events
- Discounted gym membership, cycle to work scheme, wellbeing services and much, much more