GET READY FOR EVERYTHING.



STORE TECHNOLOGY TEAM LEADER — RETAIL SYSTEMS - CHELTENHAM

WHO WE ARE

Superdry have been making world class product for 15 years, and we're proud of it. Our mission is to inspire and engage the contemporary style obsessed consumer, whilst leaving a positive environmental legacy.

Together, we have built a brand that has cut through the global apparel market at record speed, taking market share from brands that have existed for decades. But we have a big opportunity ahead of us as we launch 4 new collections.

We are now on an exciting journey to reset our brand and return to our design-led roots and we are looking for talented people to join us on our journey.

THE ROLE

As team leader you will assume full accountability for all things relating to the IT Strategy, development, delivery and performance of our in store technology. This will include management of the Store Technology team, suppliers, contracts as well as changes and upgrades.

The ownership and development of the relationship between IT and the business is key to this role.

YOU WILL

- Own and develop the IT strategy for in store systems and technology.
- Manage and develop the relationship between the business and IT.
- Identify and drive continual service/performance improvements.
- Define and manage all 'business as usual' system changes, testing and upgrades.
- Be technical with hands on knowledge of windows-based systems.
- Own the relationship with third parties ensuring regular service/account reviews.
- Work with our third-party providers to ensure availability and security of the service.
- Work with third parties to actively understand product roadmaps and champion within Superdry.
- Keep abreast of market developments / trends of in store technology.
- Lead and manage a team of 3 based in the UK.

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YOU ARE

- Experienced in an international, multi system product technology role.
- Technically strong with working knowledge of Windows based systems and software development lifecycles.
- Able to bring demonstrable experience of working with retail systems.
- Passionate about owning and improving systems and service.
- Adept at stakeholder management up to Director level.

WORKING FOR SUPERDRY HAS NEVER BEEN SO REWARDING...

- 25 days annual leave, plus bank holidays and an additional day off to celebrate your Birthday
- Family is massively important to us, so we have a broad range of family-friendly working policies in place, including enhanced maternity, paternity and adoption leave
- Company Pension scheme
- All employees are covered by our Life Assurance policy whilst working at Superdry. Whilst none of us like to think too much about what would happen if we were to die, we feel it's important to offer protection for your family and loved ones in such a situation and to support this we offer life assurance cover which pays a lump sum equivalent either twice or four times your annual salary
- A big staff discount naturally. Because we know that you love to wear Superdry, you'll benefit from a 50% discount in store and online and our Head Office is home to our very own store for staff only where you can treat yourself to heavily discounted sample stock
- A health cash plan is open to all employees.
- Private Medical cover a taxable benefit, which managers are eligible to opt in to
- Flexible working to help you achieve that all-important work-life balance
- We want you to share in our success and so we have a choice of Share Save schemes you can opt into
- A global employee assistance plan in place that you can access anytime you want it's free and confidential
- You'll also have access to a Cycle To Work Scheme and an excellent Car contract hire/purchase scheme along with a massive range of local discounts with businesses across Gloucestershire

At Superdry, everyone has a voice and we want to hear it. We create environments where individuality can flourish and is celebrated as part of who we are as a brand. We're incredibly proud that over 90% of our people feel strongly that they can be themselves when they are at work. We obviously feel their voices speak volumes.

We want to meet people with varied backgrounds because we understand that diversity of thought encourages new ideas to thrive, fuelling creativity and enabling us to do better work. We want to build a team which represents a variety of backgrounds, styles, perspectives, and skills; we hire people based on their merit and potential.

We also welcome conversations about flexible working for all roles at Superdry and will always accommodate it where possible.