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SENIOR LOGISTICS MANAGER – COMMERCIAL PLANNING & PROJECTS

WHO WE ARE

Superdry is a British, founder-led brand with a truly global presence. We've been proudly creating world-class product for two decades, offering genuine choice to our customers with our curated collections.

Our mission is to be the No. 1 premium sustainable style destination, delivering product that is authentic with unmatched quality and true integrity, much like our people.

We are on an ambitious journey to serve our diverse community through a premium brand that's focused on the future, prioritises sustainability, leads with craft, and celebrates culture. We need talented people to join us on the adventure, is this you?

THE ROLE

Our logistics department supports the business by managing the flow of our amazing product from our suppliers to our customers. We have a complex operation consisting of a global network of consolidation centres and distribution centres that requires expert leadership and strong relationships with our international 3PL and freight partners.

In this pivotal role *as Senior Logistics Manager – Commercial Planning and Projects*, you will work collaboratively with key business stakeholders and support the Head of Logistics by analysing data across the supply chain, providing insightful reporting, managing courier contracts, relationships and tenders and be accountable for all continuous improvement activity and projects within logistics.

You will help the business understand where money is spent and identify opportunities to make savings. You will manage the team responsible for reconciling all Logistics costs, ensuring timely confirmation of invoices and challenging errors and overcharges vs. agreed rates. In addition, you will take a leading role on cross-departmental projects to drive supply chain efficiencies, reduce cost and offer the best consumer service.

We're looking for someone who is capable of translating strategy into delivery and creating a culture of continuous improvement. You will be an excellent communicator, collaborating effectively at all levels and have experience in managing carriage contracts and a track record of delivering logistic projects.

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YOU WILL

- Oversee the budgeting process for our 3PL warehouses and carriage.
- Actively manage the spend on the logistics budgets on a global basis.
- Support procurement activities related to logistics services.
- Be responsible for commercial relationships and contracts with all global 3PL providers.
- Interpret forward projections on volumes and impact to capacities and costs.
- Provide analysis and input, driving decision making on a variety of strategic projects.
- Manage and develop reporting within the logistics supply chain.
- Manage a team of Analysts, supporting their development with a CI mindset.
- Negotiate and implement contracts with suppliers.
- Coordinate and prioritise projects (e.g. system integrations) to agreed timelines and costs.
- Maintain and update project business case documentation.
- Ensure smooth handover to business-as-usual and document lessons learned.
- Document the benefits from implemented projects and measure them against the agreed ROI.
- Document project learnings for use as reference points for the future.
- Own two carrier systems and ensure they run smoothly.
- Own and integrate 3rd party channels and to ensure they run efficiently.

YOU ARE.

- A results orientated, decisive individual with strong influencing skills.
- Analytical with a high level of attention to detail.
- Experienced in contract negotiation.
- Experienced in project delivery and change management.
- Experienced in Logistics Tenders.
- Experienced in carrier management.
- Able to think strategically and communicate effectively to all levels.
- An experienced line manager.
- Ideally someone with retail, wholesale and ecom experience, preferably in the fashion retail sector.
- Strong at stakeholder management and possess the ability to influence at all levels.
- Commercially astute to drive appropriate decision making.
- Advanced in Microsoft Excel with an ability to manage more advance data science techniques.
- Able to work autonomously whilst retaining regular links with key stakeholders across the globe.
- Located within easy commuting distance of Cheltenham or able to relocate.

WORKING FOR SUPERDRY HAS NEVER BEEN SO REWARDING...

- 25 days annual leave, plus bank holidays, and an additional day off to celebrate your Birthday. We also offer a holiday buying scheme.
- Family is massively important to us, so we have a broad range of family-friendly working policies in place, including enhanced maternity, paternity, and adoption leave.
- Company Pension scheme.
- All employees are covered by our Life Assurance policy whilst working at Superdry. We feel it's important to offer protection for your family and loved ones in such a situation and to support this we



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offer life assurance cover which pays a lump sum equivalent either twice or four times your annual salary.

- A big staff discount – naturally. Because we know that you love to wear Superdry, you'll benefit from a 50% discount in store and online and our Head Office is home to our very own store for staff only where you can treat yourself to heavily discounted sample stock.
- A health cash plan is open to all employees.
- Private Medical cover - a taxable benefit, which managers are eligible to opt in to.
- Flexible working - to help you achieve that all-important work-life balance.
- A global employee assistance plan in place that you can access anytime you want - it's free and confidential.
- You'll also have access to a Cycle To Work Scheme and an excellent Car contract hire/purchase scheme along with a massive range of local discounts with businesses across Gloucestershire.

At Superdry, everyone has a voice and we want to hear it. We create environments where individuality can flourish and is celebrated as part of who we are as a brand. We're incredibly proud that over 90% of our people feel strongly that they can be themselves at work.

We want to meet people with varied backgrounds because we understand that diversity of thought encourages new ideas to thrive, fuelling creativity and enabling us to do better work. We want to build a team which represents a variety of backgrounds, styles, perspectives, and skills; we hire people based on their merit and potential.

We also welcome conversations about flexible working for all roles at Superdry and will always accommodate it where possible.