

# GET READY FOR EVERYTHING.

**SUPERDRY**  
®  
冒險魂

## INTERACTION TESTER - CHELTENHAM

### WHO WE ARE

Superdry is a British, founder-led brand with a truly global presence. We've been proudly creating world-class product for almost two decades, offering genuine choice to our customers with our curated style collections.

Our mission is to be the No. 1 sustainable style destination, delivering product that is authentic with unmatched quality and true integrity, much like our people.

We are on an ambitious, style-obsessed journey and need talented people to join us on the adventure. Are you ready for everything?

### THE ROLE

Reporting directly to the Engineering Manager you will be responsible for working alongside the Agile Sprint teams in a hands-on capacity on a variety of Front end and/or backend components and Microservices builds using React Hooks, React Native, Typescript, CSS Modules, NodeJS or any similar JavaScript based languages. Developing frontend and/or backend REST APIs to a high standard and you will be encouraged to think innovatively and create new and exciting digital products.

### YOU WILL

- Be assisting with all aspects of leading, developing, coaching and mentoring the junior roles in team, including helping to train some new and inexperienced testers entering their first roles in a testing environment.
- Work closely with the product teams of Developers and Business Analysts to ensure full coverage of business requirements relating to website testing and support.
- Provide full test estimates covering the entire testing cycle from test planning, test case writing, test execution, regression testing and retests.
- Develop testing scripts that capture all possible functionalities and eventualities, ensuring that comprehensive and thorough testing takes place.
- Conduct detailed manual testing of website developments across multiple devices, operating systems and browsers including desktop, mobile and tablet; Windows, IOS and Android; Chrome, Internet Explorer, Firefox and Safari.
- Conduct positive testing, checking that the sites work how they are designed to work, and negative testing, trying to break them by using them in ways they were not necessarily designed to be used.
- Identify defects, issues, problems and potential improvements, log these on the JIRA issue tracker, and work closely with the developers to ensure they fully understand the amends and changes required.

# GET READY FOR EVERYTHING.

**SUPERDRY**  
®  
冒險魂

- When development amends are completed, retest and repeat the process until no further defects are identified, then recommend the developments for release to the live environment.
- Conduct regression testing on the websites to ensure that new developments do not have any unintended consequences on the existing functionality of the sites.
- Conduct smoke testing once the developments are released to the live environment

## YOU ARE

- Experienced at working in an ecommerce testing environment, with a track record of conducting manual testing of online shopping website developments prior to release, identifying issues and improvements.
- Experienced in testing across multiple devices, operating systems and browsers including desktop, mobile and tablet; Windows, IOS and Android; Chrome, Internet Explorer, Firefox and Safari.
- Knowledgeable and experienced in using SQL queries and issue tracking software such as JIRA.
- Able to test all support fixes on internal test environments both in databases and web environments.
- Experienced in working to tight deadlines and able to adjust to changing demands at short notice
- Experienced in investigating problems and other requests for support and determining the appropriate action to be taken.
- A strong verbal and written communicator, good with people and highly interactive.
- An excellent organiser with strong attention to detail and the ability to prioritise workload

## WORKING FOR SUPERDRY HAS NEVER BEEN SO REWARDING...

- 25 days annual leave, plus bank holidays, we also offer a holiday buying scheme
- An additional day off to celebrate your Birthday
- Family is massively important to us, so we have a broad range of family-friendly working policies in place, including enhanced maternity, paternity, and adoption leave
- Company Pension scheme
- All employees are covered by our Life Assurance policy whilst working at Superdry. We feel it's important to offer protection for your family and loved ones in such a situation and to support this we offer life assurance cover which pays a lump sum equivalent either twice or four times your annual salary
- A big staff discount – naturally. Because we know that you love to wear Superdry, you'll benefit from a 50% discount in store and online
- Our Head Office is home to our very own store for staff only where you can treat yourself to heavily discounted sample stock
- A health cash plan is open to all employees.
- Flexible working and core working hours between 10am – 4pm to help you achieve that all-important work-life balance
- Access to onsite parking and as part of our sustainable development goals, we have a selection of electrical car parking points freely available to staff.
- A range of learning and development materials to help you in your career and grow with us
- We like to give back, so we allow our employees time off for volunteering work
- A global employee assistance plan in place that you can access anytime you want - it's free and

# GET READY FOR EVERYTHING.

SUPERDRY  
®  
冒險魂

confidential

- You'll also have access to a Cycle To Work Scheme and an excellent Car contract hire/purchase scheme
- A range of local discounts with businesses across Gloucestershire

At Superdry, everyone has a voice and we want to hear it. We create environments where individuality can flourish and is celebrated as part of who we are as a brand. We're incredibly proud that over 90% of our people feel strongly that they can be themselves at work.

We want to meet people with varied backgrounds because we understand that diversity of thought encourages new ideas to thrive, fuelling creativity and enabling us to do better work. We want to build a team which represents a variety of backgrounds, styles, perspectives, and skills; we hire people based on their merit and potential.

We also welcome conversations about flexible working for all roles at Superdry and will always accommodate it where possible.

Please also have a look at our [career website](#). Here you can find information about the Growing Futures Programme, a scheme that supports applicants from ethnic minority backgrounds to apply for roles at our HO in Cheltenham.